



MOTORCYCLE RIDER TRAINING CENTER

Enrollment Policies

Effective September 01, 2026 · Supersedes all prior versions

These policies apply to every course MRTC offers. By registering for a class, you agree to the terms below.

REGISTRATION AND WALK-INS

Due to the high demand for our training courses, MRTC does not accept walk-ins for any course other than the Rider Skills Lab. Every class has specific dates and start times. Once your class has been registered and paid for, your seat is guaranteed for those dates and start times only.

Your registration and course fee does not entitle you to a seat in a future class, to have your name added to a different roster, or to be rescheduled for another class date if you miss any part of your original class schedule. It is your responsibility to arrive at the correct location by the time shown on your registration confirmation.

Students under the age of 18 must bring a parent or guardian to the start of the first day of class to sign the required liability waiver. Parents are welcome to stay and observe or to leave once the waiver is signed.

Rider Skills Lab Walk-Ins

Walk-ins are welcome at the Rider Skills Lab when space allows. Riders who registered in advance have priority, and walk-in space is not guaranteed.

Walk-ins must pay the standard session rate by completing registration online prior to being admitted to class. Late registrants still must meet course requirements to be admitted to class including signing the liability waiver or have a parent/guardian available to sign if under 18, show a valid motorcycle endorsement along with proof of registration and insurance for the motorcycle you are riding. Motorcycles may be rented online at the time of registration. Late registrants who arrive after the stated start time are admitted at the coach's discretion and will not be refunded for any training time missed.

ATTENDANCE REQUIREMENTS

You must attend ALL class modules in the order in which they are delivered. For liability reasons, you may not continue to the next module without successfully completing the module before it. If you fail to show up for any portion of the course, you will be dropped from the entire course and cannot receive a refund or be re-registered for another course. No exceptions.

Late Attendees (Tardiness)

RiderCoaches are required to teach the material in a specific order and within the time allotted to each module. Plan to arrive at every class session at least 15 to 30 minutes before the stated start time.

If you arrive late to **any** class module, you will be dropped from the entire course and cannot receive a refund or be re-registered into another class. No exceptions.

eCourse Requirement

Courses that include an MSF eCourse require you to bring your Certificate of Completion to the first day of class so your RiderCoach can verify it. eCourse certificates are valid for 30 days from the date of completion and must still be valid on the day of your class.

Without a valid certificate, your RiderCoach may determine that you are ineligible to continue, and you will not receive a completion card at the end of class. No refund will be given.

Failure to Complete

RiderCoaches are required to ensure the safety of all students, and unsafe conditions will not be allowed. A RiderCoach will drop any student who, in the coach's judgment, presents a safety hazard to themselves or to other students, or who repeatedly fails to respond to coaching. Students behaving in a reckless, disrespectful, or unruly manner will also be dropped from the class at the RiderCoach's discretion. Any decision made by the RiderCoach is final. No refunds, no exceptions.

Rider Skills Lab Sessions

The Rider Skills Lab does not follow a fixed module sequence requiring rigid attendance, so the above policies do not apply to RSL only. Riders may choose to leave a session prior to the end or sit out an exercise within their session at their discretion. Refunds are not given if a student arrives late, leaves early or chooses to sit out.

While arriving late to a Rider Skills Lab will not result in being dropped, RiderCoaches cannot extend a session past its scheduled end time and classes will start on time to accommodate as much training as possible. Breaks are not guaranteed in the RSL due to the short duration and late arrivals may disrupt other students and practice time available. As such, late arrivals will be admitted at the sole discretion of the RiderCoach. Riders who do not attend a registered session remain subject to the cancellation policy below.

If a late arrival is unable to be admitted to their original class, and another session with an opening is scheduled immediately after, the student may rotate in at no charge. Due to the variable nature of these classes, MRTC does not guarantee that the subsequent session category will be the same. While students are able to work with their group on the specific exercises chosen, category groupings are made to optimize skill development within a session. If there is no subsequent class or rescheduling is preferred, students may contact the MRTC office to be rescheduled into a new session for the late notice reschedule fee below.

The safety provisions under Failure to Complete apply to the Rider Skills Lab in full. A RiderCoach may drop any rider who presents a safety hazard or who repeatedly fails to respond to coaching, with no refund.

CANCELLATIONS AND REFUNDS

If for any reason you are unable to attend the class or Third Party Test you are scheduled for, you must cancel your reservation at least 5 business days before the start date of your first class to be eligible for a refund.

All refunds are subject to a \$30 non-refundable fee, which is withheld any time a refund is issued. Cancellations made fewer than 5 business days before the start date, and no-shows, result in forfeiture of your entire course fee.

Private Coaching

Private Coaching sessions must be cancelled at least 3-business days in advance. Cancellations requested within 3 business days are subject to the 2-hour minimum charge rather than forfeiture of the full session fee. Any prepaid balance beyond the 2-hour minimum is refunded or may be applied to a rescheduled session.

Rider Skills Lab Season Pass

RSL Season Passes are non-transferrable. Season Passes are only eligible for refunds at least 5 business days before the originally scheduled session the Season Pass was included on at registration.

RESCHEDULING AND CHANGES TO YOUR ENROLLMENT

Any change to your enrollment, including a change of class date, must be submitted to MRTC at least 5 business days before the start date of your class to avoid a late notice rescheduling fee. Changes requested fewer than 5 business days before your class are subject to the late notice rescheduling fee for your course, shown in the fee schedule below.

Private Coaching

Private Coaching sessions must be changed at least 3 business days before the scheduled session. Changes requested within 3 business days are subject to the 2-hour minimum charge.

Rider Skills Lab Season Pass

Season Pass holders are provided one complimentary late notice reschedule for Season Pass sessions and may be enrolled in up to two sessions at a time. Season Pass holders are subject to the \$40 late notice reschedule fee after the first occurrence. Season Pass Holders forfeit one of their included sessions for any date scheduled where they did not attend and did not contact us before hand.

RE-REGISTRATION

If you are dropped from a course because you did not successfully complete a module, you may be eligible for re-registration into another class. MRTC will notify you if you are eligible.

This does not apply to students dropped for failing to comply with the Attendance, Tardiness, or safety policies described above.

RE-TEST POLICY

Per Colorado policy, students who do not pass the knowledge test and/or the skills evaluation are allowed **one** retest. Retests **must** be completed within 30 days of the original test date. Failing to take the retest within 30 days, or failing the retest itself, will result in having to take the entire course again at full price.

3RD PARTY TESTING

The total fee for a Third Party Test is \$150. A \$50 deposit is required at the time of booking and the \$100 balance is due at the time of the test. Balances due can currently only be collected in cash at the testing location.

Deposits are non-refundable. A deposit is transferable to an alternate test date if arrangements are made with the MRTC offices at least 5 business days in advance of the scheduled test date.

Per Colorado policy, a Third Party Test may only be attempted once in any 24 hour period. Riders who do not pass may reschedule no sooner than 24 hours later. The full testing fee applies to each attempt. The one-retest allowance described under the Re-Test Policy above applies to course testing and does not apply to Third Party Tests.

RIDER SKILLS LAB SEASON PASS

The Rider Skills Lab Season Pass is a \$250 add-on available only at checkout when enrolling in a Rider Skills Lab session. It is not sold separately and cannot be added without an RSL purchase.

Season Passes are non-transferable and are valid only for the pass holder. A session that a pass holder does not attend, without contacting MRTC beforehand, counts against the pass and cannot be returned.

BIKE RENTALS

Training bike rentals are available as an add-on for most courses. Rental fees vary by course and are shown on each course page at the time of enrollment. Bikes cannot be rented for Third Party Testing due to State requirements.

A rental fee transfers with an approved reschedule and is refunded with the course fee under the same cancellation terms described above.

MILITARY PRICING

Military pricing is available on every course. To receive the military rate, active duty, reserve, National Guard, or veterans must complete required verification fields during enrollment. RiderCoaches may check for proof of service at the time of check-in. Military pricing cannot be applied retroactively after enrollment.

FEE SCHEDULE

Late-notice fees apply to any change requested fewer than 5 business days before your class start date.

Course	Late reschedule	Retake
Basic RiderCourse	\$150	\$75 before class / \$200 after
Experienced RiderCourse	\$100	\$150
Advanced RiderCourse	\$150	Not applicable
Ultimate Bike Bonding	\$75	Not applicable
Rider Skills Lab	\$40	Not applicable
Private Coaching	2-hour minimum charged	Not applicable
3rd Party Testing	Deposit forfeited	Not applicable

All refunds, on any course, are subject to the \$30 non-refundable fee.

BRC Retake pre-purchase is non-transferable and is non-refundable after completion of class.

Questions? Call (303) 989-5837 or email info@go2mrtc.com to review or change your registration.